

# The Clinic Connection

## What:

FREE virtual regulation and accreditation education and training program for all Missouri Rural Health Clinics (RHC)

## When:

March 9, 16, & 24, 2021  
11 AM—1 PM CST

## Presenter:

The Compliance Team (TCT)  
Kate Hill, VP Rural Health TCT

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## Session 1: March 9, 2021

What is a Rural Health Clinic?

- Federal Regulations for Rural Health Clinics 42 CFR 491.1 to 491.12
- Orientation to TCT RHC program and accreditation timeline

## Session 2: March 16, 2021

Operational Excellence leads to Clinical Excellence

- In depth review of TCT RHC standards and most common deficiencies
- Becoming 100% compliant and maintaining compliance
- Clinic Perspective: Preparing your clinic and staff with Kim Tatum

## Session 3: March 24, 2021

Conducting a mock survey, being Onsite Survey Ready and other useful tips

- Surveyors Perspective: A TCT surveyor discusses what to expect on survey day with Christy Stewart
- Tour of the TCT resources, and application process

